



Become part of our SWARCO team as

# Fibre Delivery Manager

**Location: Dublin, Ireland | Full time**

## Your Challenge

### What you will do

We have an exciting opportunity for a **Delivery Manager (Fibre Team)** – *leading* a team of Fibre Technicians who are responsible for the installation, maintenance and repair of fibre optic system systems (*including AMG fibre transmission circuit*).

Managing the day-to-day activities of **Service Technicians** to ensure the successful delivery of the customer's solutions including – installation, troubleshooting and response to malfunctions.

You will also:

- Provide regular updates and progress reports to the Senior Service Delivery Manager, ensuring clear communication on team performance, project milestones, and any operational issues.
- Supervising and ensuring delivery of services provided by the technician team and their adherence to industry standards and the QHSSE team.
- Track and assess the performance of service technicians, ensuring that KPIs for service completion times, quality, and safety standards are met, fostering a culture of teamwork.
- Ensure the proper allocation and maintenance of service tools, vehicles, and equipment necessary for the team's operations, ensuring readiness for all service requests.
- Enforce strict adherence to safety protocols and regulatory compliance, particularly regarding roadworks, public safety, and operational procedures for working in urban traffic environments.

## Your Profile

### What we are looking for (in order of importance)

- Proven experience in Fibre Optic networks, Fibre installations, Fibre transmission, IT Networks and CCTV systems and an understanding of civil engineering works associated with fibre deployments.
- Experience in project planning and delivery, with the ability to manage fibre installation programmes from inception through to completion. Also including fault diagnosis, network maintenance and upholding technical standards.
- Knowledge of health and safety regulations, especially those for urban traffic environments – along with the ability to enforce and promote adherence.
- Proven experience managing, motivating a team of Service Technicians in a high-pressure environment. Using strong communication skills to effectively interact with clients, technicians and other stakeholders.
- The **unrestricted right to live and work in Ireland** and a Full and Clean (Class B) driver's licence.
- Any completed City & Guilds (Level 5 Certificate) in Traffic Management, Electrical Systems or Service Management (eg. NEBOSH, IOSH, ITIL) **would be an advantage.**

# Your Benefit

## What we offer

As well as providing a competitive salary and benefits package, SWARCO actively runs employee opinion surveys as part of our drive to provide a comfortable and supportive working environment. We will support your development, and you will also receive:

- Fully Expensed Company Vehicle, Mobile Phone and PPE.
- 35 days holiday rising to 38 days with bank holidays included, plus the option to buy an agreed number of days
- Generous employer pension contributions
- Sick Pay after qualifying period
- Additional leave for your Birthday
- Employee Assistance Programme
- Employee discounts portal - Wrkit
- Life assurance

## Interested? Apply Now!

Please apply by clicking on the link below and share your details.

**Applications are shortlisted on a rolling basis, and we reserve the right to interview and appoint before any advertised closing date. We, therefore, encourage you to apply at the earliest opportunity to avoid disappointment. Applications received after the closing date will not be processed.**

We have a responsibility to ensure that all employees are eligible to live and work in the UK, therefore successful candidates must have the right to work in the UK by the start of their employment. We are an equal opportunities employer.

Agencies, please note, that should we require recruitment agency involvement, **we will contact the agencies on our PSL**; we would ask that you respect the relationships we have already built with these suppliers. If an agency submits an unsolicited CV to any partner or employee of our company for a role we have not actively engaged with you on, you should be aware that **we will not be liable for any payment you charge in relation to it.**

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Become a part of SWARCO. We look forward to receiving your comprehensive application via the online tool.

Apply now

**SWARCO Ireland Ltd - SWARCO**

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*Information on processing of your personal data is available [here](#).*