



Service Technician (m/f/d)

Location: London and South East England | Full Time, Field Based

We have an opportunity for a Service Technician to join our growing team at APT Skidata. APT Skidata has equipment installed in a number of customers' car parks and entertainment-based sites situated throughout the country. This role will provide customer support for the products installed on sites based in and around Central London. The ideal candidate for the role will be based in and around central London.

Your Challenge

Internal maintenance of the machinery – strip and clean assemblies using cards/earbuds coated with cleaning spirits; clearing ticket/coin/note debris/residue; inspection of running gear (rollers/gears/etc); clearing jammed mechanisms; replacing parts as required; etc.

Technical Back-ground (Ideally Parking Equipment/EPOS/ATM)

Carry out Planned Preventative Maintenance on all forms of parking equipment

Safe Isolation training/Electrical Safety

Achieving required response times as detailed in SLA.

Report back to client and Hemel service desk on completion of jobs (via PDA).

Complete feedback sheet (PDA) with accurate, clear and concise information on activity.

Control of spare parts.

Retain full, clean driver's licence.

Your Profile

In order to fulfil the role successfully the following are some of the key skills and experience required:

Technical qualifications relevant to the role

Mechanical assemblies of a “process” nature, e.g. as utilised in ticketing mechanisms (e.g. train, bus, airlines, parking, events, etc ticket issuing/reading units).

Ability to recognise worn parts (belt tension, roller wear, audio/magnetic head wear, etc) and so understand when they should be replaced.

Diagnostic and configuration of network switches.

Understanding of VLans

Installing software and firmware.

Installing windows operating system

Ability to work on own; but be a part of a team.

Be able to work in a pressured, client controlled environment.

Be prepared to spend a vast amount of time driving from site to site.

Have a courteous manner and ability to communicate clearly with all levels of client staff (managers to site attendants).

Full, clean UK drivers licence.

Right to live and work in the UK

Your Benefit

As well as providing a competitive salary and benefits package, we actively run employee opinion surveys as part of

As well as providing a competitive salary and benefits package, we actively run employee opinion surveys as part of our drive to provide a comfortable and supportive working environment. We will support your development and you will also receive:

Company Vehicle

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