



We are continuously growing, join our SWARCO Italia Team as

# SOFTWARE OPERATIONS EXPERT (m/f/d)

**Location: Turin / Piedmont / Italy | Fulltime**

## Your Challenge

- As a technical expert of IT technologies and software solutions, you will be responsible for troubleshooting complex technical problems in the operation of our solutions
- You will meet customer expectations regarding agreed Service Level Agreements (SLA), will act as a consultant to the customer and will also be able to travel internationally to visit the customer on premises
- Manage together with your team projects with complex technical challenges in the system implementation of software solutions
- Carry out software optimizations, analyses on software platforms and database systems and provide state-of-the-art solutions in case of technical problems (analogous to ITIL best practice)

## Your Profile

- Bachelor/Master Degree (business) informatics, completed training or comparable qualifications
- Very good knowledge of the operating systems Windows, Linux as well as web servers, network and communication protocols
- Experience with relational databases, know-how in NoSQL databases is a plus
- Experience in Cloud- or Managed Services and know-how in ITIL is a plus
- Knowledge of Docker, Kubernetes and databases is of advantage
- Very good English skills (written and spoken)
- Excellent communication, organization and problem-solving skills
- Hands-On Mentality

## Your Benefit

- Unique team spirit and friendly corporate culture
- Plenty of room for personal growth and responsibility that enables you to grow with SWARCO
- Modern software development and service
- Location in the heart of Torino
- Flat hierarchies
- Unlimited employment contract

The future of mobility begins today. Yours too?

Join SWARCO. We look forward to receiving your detailed application via online form:

**SWARCO ITALIA s.r.l.**

via Nizza 262 / 57 first floor  
10126 Turin  
Italy

*Information on processing of your personal data is available here (<https://www.swarco.com/privacy-information-applicants>).*