



We are continuously growing, join our SWARCO Solution Center Team as

# Software Operations Expert (m/f/d)

**Location: Berlin / Germany | Fulltime**

## Your Challenge

- As a technical expert of IT technologies and software solutions, you will be responsible for troubleshooting complex technical problems in the operation of our cloud solutions
- You will meet customer expectations regarding agreed Service Level Agreements (SLA) and will act as a consultant to the customer
- Manage together with your team projects with complex technical challenges in the system implementation of software solutions
- Carry out software optimizations, analyses on software platforms and database systems and provide state-of-the-art solutions in case of technical problems (analogous to ITIL best practice)

## Your Profile

- Bachelor/Master Degree (business) informatics, completed training or comparable qualifications
- Very good knowledge of the operating systems Windows, Linux as well as web servers, databases, network and communication protocols
- Experience in Cloud- or Managed Services and know-how in ITIL is a plus
- Knowledge of Docker, Kubernetes and databases is of advantage
- Very good German- and English skills (written and spoken)
- Excellent communication, organization and problem-solving skills
- Hands-On Mentality

## Your Benefit

- Unique team spirit and friendly corporate culture
- Plenty of room for personal growth and responsibility that enables you to grow with SWARCO
- Modern software development and service
- Location in the heart of Berlin
- Flat hierarchies
- 30 days holiday, good work-life balance
- Unlimited employment contract

The future begins today. Yours too?

Join SWARCO. We look forward to receiving your detailed application via online form:

Apply now (<https://jobs.swarco.com/Login/133424>)

*Information on processing of your personal data is available here (<https://www.swarco.com/privacy-information-applicants>).*